

Research Volunteer

Overview

You will work with staff to support the research function of Healthwatch Bath and North East Somerset (B&NES) as we gather people's views and experiences of using different health and social care services.

Why should you be a Healthwatch Research volunteer?

If you like exploring and getting to the heart of issues that affect people, this is the right role for you. We have a vital role to play in ensuring people in B&NES are engaged, listened to and provided with an avenue to tell us their views and opinions about health and social care services. By people sharing their experiences with us we can bring these to health and care providers and decision makers in B&NES to influence services to make them better. We need your help to be the best that we can be.

What will the role involve?

- Working with Healthwatch volunteers and staff team to plan and deliver research activities with other volunteers and staff members
- Assisting in the production and implementation of surveys, focus groups and other research methods
- Recording and analysing data
- Assisting in the production of research reports
- Engaging people using online platforms e.g. Zoom, Teams

Personal specification/requirements

- Effective planning and analytical skills and ability to ask questions and listen well to engage with people
- Able to work as part of a team with other volunteers and staff
- Experience of using Microsoft Office, including Word
- Access to the internet/email

- Be comfortable volunteering from home and using online meeting platforms e.g. Zoom or Microsoft Teams (training can be provided in the latter)
- Respectful of confidentiality

How we will support you?

As well as our volunteer handbook, you will have regular contact with a member of the Healthwatch team to provide you with support and guidance throughout. You'll receive full training including induction to Healthwatch and be part of a team who'll make sure your volunteering experience is positive.

How much time is involved?

Our volunteering roles are flexible and fit around your schedule. Ideally, our local Healthwatch Volunteers would be able to make a regular commitment to the role on a weekly or monthly basis, but this role can also be ad-hoc to suit your lifestyle.

We will always work closely with you to ensure your volunteering role fits with your other personal and social commitments.

How to apply

You can apply for this role by emailing us at info@healthwatchbathnes.co.uk

If you have any questions or you would like to find out more, please call us on 01225 232 401

We look forward to hearing from you.