# July – September 2023 review

#### **Reaching out**



## 64 people

shared their experiences of health and social care services with us, **20** of which were of a negative nature, with **8** mixed, and **6** positive Others neutral /unclear).

lthw**a**tc

#### What we heard

The 2 largest areas of concern were long waiting lists for treatment and / or investigations, and concerns about diagnosis and support for children and young people around Autism /ADHD or other neurodivergent conditions.

## Making a difference to care We published **3 reports**

Enter and View - Cleeve Court, Bath | Healthwatch Bathnes

<u>What matters to families in Bath and North East Somerset? |</u> <u>Healthwatch Bathnes</u>

Cancer Support available on GP websites and support available | Healthwatch Bathnes

#### Health and care that works for you



We re-started Enter and View visits with a visit to Cleeve Court in September, with the help of 2 of our trained volunteers. We also gathered together all the feedback we had received from families over the year to share with NHS and council decision makers.

We Signposting 18 people to sources of help and advice including



### Do you feel inspired?

We are always on the lookout for new volunteers, so please get in touch today.

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