

# Learning Disability & Autism Review

2020 - 2022

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# **Review Summary**

Healthwatch Bath and North East Somerset (BaNES) are an independent organisation, championing the patients voice and ensuring health and care providers keep people at the heart of what they do.

We have reviewed all feedback and enquiries received between 09/07/2020 - 08/07/2022, **3** pieces of which were specifically related to those with Autism and Learning Disabilities (LD). They highlighted the gaps in communication and services available.

We have also commissioned **3** community projects, all aimed at supporting adults and young people with LD and Autism.

### Purpose

To collate feedback from those living with LD and Autism, to form a more comprehensive review and analysis of service user feedback. This is to be used in conjunction with the Bath and North East Somerset, Swindon and Wiltshire Learning Disabilities Mortality Review (BSW LeDeR) project.

## Context

Over the past two years we have experienced the effects of the pandemic, reducing our ability to interact in person. The Healthwatch BaNES team since January 2022 have begun working more closely with the community to ensure more voices are heard.

# **Feedback and Findings**

From the feedback and enquiries received they all expressed their concerns and complained about the gaps in service, the lack of support and mental health provisions for those with LD and Autism.

In addition, we commissioned 3 community projects. These supported more than 168 individuals with LD and Autism, listening to their experiences and offering support and signposting.

#### Swallow - 'Our Covid Journey' 2022

Gather feedback about the effects of the pandemic and what their service users need to thrive moving forward. Achieved in 5 groups with more than 60 attendees.

Community Pot Report: SWALLOW our COVID Journey | Healthwatch Bathnes

#### Swallow Charity 2021

Swallow engaged with 84 individuals to understand their changing needs and assess their requirements and what support would be needed.

Community Pot Project 2019/20: Swallow Charity | Healthwatch Bathnes

#### Bath Rugby Foundation - Barriers to employment 2021

A project working with 24 young people with SEND transitioning from school or college to adulthood. Working alongside 9 other organisations.

Community Pot Project 2019/20: Bath Rugby Foundation | Healthwatch Bathnes

### **Next Steps**

- To continue building a rapport with LD and Autism organisations.
- Offer support and signposting to those organisations.
- Work on making our presence in the area more visible.
- Work with BSW LeDeR to improve LD and Autism Services across the region.



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