

Summary of findings/ observations/ conclusions

Provider response to recommendations	
Provided by Englishcombe home manager, Cedar Care	
Recommendation	Comments from Englishcombe House residential care home
Perhaps encourage more residents to use the upstairs lounge as seemed quite squashed and institutional in the main lounge	The activity team have started to do activities such as Quiz and bingo in the upstairs lounge, Although a lot of the time residents prefer to be together downstairs.
Consider installing a stairgate to improve the safety aspect of open access to upper floors where staff live	All doors leading to the open staircase are coded and this prevents any residents using the staircase unattended. We have considered the installation of a stairgate but have determined that it would draw attention to the staircase and probably increase the risk of injury if Residents attempt to climb over it.
Provide the activity timetable in larger format to make it more accessible	We have implemented an A3 size poster in both lounges so the Residents are aware of which activities are happening on a daily basis.
Ensure that the best practise that is demonstrated at Englishcombe House is being replicated across the other Cedar Care homes, particularly in larger scale settings	On going
Use a self-audit tool, for example: <ul style="list-style-type: none"> • The King Fund's 'Is your care home dementia friendly?' www.kingsfund.org.uk/dementia • The Alzheimer's Society's 'Inspiring Action: Leadership Matters in Person Centred Dementia Care: 50 Point Action Checklist' • Dementia Care Matters www.dementiacarematters.com to check that the home is as dementia friendly as possible 	Cedar Care contracts a current CQC inspector to conduct regular quality inspections in line with the Health and Social Care Act. A report is generated which is actioned to make improvements.

Immediate service improvements

None were identified.

Disclaimer

- this report relates only to a specific visit on 20 January 2016
- this report is not representative of all service users, only those who contributed within the restricted time available

(Detachable) appendices for any additional information, e.g. question lists, observation sheets and monitoring form(s)