

HEALTHWATCH VISIT TO TREETOPS

13 February 2015 – ACTION PLAN

Date: 15/04/2015.

Service: Treetops.

Manager: Sara Cryer.

Region: Southwest.

Area Manager: Jacqueline Green.

Healthwatch Recommendations	Action plan	Who responsible for the action.	Date to be completed	Date completed
Some form of signage from St.Clement's Road (if the Local Authority would allow this) or failing this some indication on the web-site as to where the home is located.	To consult with Shaw Healthcare to ensure adequate directions to the home are accessible via the website.	Home Manager. IT Department, Shaw Healthcare.	End May 2015.	
Making the front door and foyer more welcoming and the community rooms less institutional.	To decorate the home with "interesting" and stimulating themes. A plan is in place to address this including staff training. The Foyer and communal rooms will be part of this.	Activities coordinator. Home Manager.	End July 2015. (Ongoing)	
A complete make-over of the garden which is at present an under-utilised resource.	This work is currently being undertaken, paving slabs, lighting. The rails will be painted by the home Handyman.	Geraint Evans. Property, Shaw Healthcare.	End May 2015	
A revised activities schedule which is realistic bearing in mind the type of residents.	To visit another Dementia specific care home to gain a greater insight through their expertise. To ask Clients, relatives and visitors for ideas.	Home Manager. Activities Coordinator.	End May 2015	
Ensuring that there is no smoking on the premises.	Clients use the smoking shelter in the home. All smoking is prohibited within the building. Ongoing monitoring.	Home Manager. Shaw Healthcare.	Ongoing.	Ongoing.

